

# **Privacy Notice**

# Last updated: 13th December 2019

Antea d.o.o. recognizes the importance of protecting personal data and respects your privacy.

All collected informations are used solely in accordance with this notice, the General Data Protection Regulation (EU) 2016/679 and the Croatian Personal Data Protection Act.

This notice sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed. By visiting our website www.antea.hr or providing your information in the circumstances described below, you are accepting and consenting to the practices described in this notice.

# **Collecting personal data**

**Information provided by you** includes following data: your name, surname, e-mail address, phone number. When performing travel agency business, we shall ask you for a copy of your ID and credit card.

# Sensitive personal data

We shall not collect, store or otherwise use any special categories of data or sensitive data for any purpose.

# Use of this sites by children

Please be aware that all personal data processing can only be used by people who are 16+ years old. The use of the system and the tool is forbidden as well as the processing of data of users under 16, without the appropriate parent / guardian consent. If, however, data is processed, we shall terminate as soon as we find out that the user is under 16 and delete all data we collected.

# Cookies

Our website uses cookies to provide you with the best experience possible. Cookies information is stored in your browser and performs functions such as identifying when you return to our website. You can change all cookie settings on the "Necessary Cookies" link.

Necessary cookies should always be enabled so that we can save your cookie settings. If you disable these cookies, we will not be able to save your settings. This means that you will need to approve or block cookies at each visit.

# Legal basis for data processing

Personal data are required to provide the quality information, product or service you have requested. In cases where personal information is not strictly necessary, we shall notify you and request your consent for their collection and processing, as well as the consequences for the possibility of providing our service if you do not agree.

However, we shall normally process your personal data only:

- where we have your consent to do so;
- where the processing is necessary to perform our contract with you; or



- where the processing is in our legitimate interests or those of a third party and such interests are not overridden by your data protection interests or fundamental rights and freedoms; and
- where we have a legal obligation to process your personal data.

# Sharing Your personal data

We may disclose your personal data to the following categories of recipients for the following purposes:

- Hotels, when we act as travel agency
- Competent law enforcement authority, personal data protection supervisory authority.

### **Data retention**

We shall not retain your personal data for longer than is necessary to fulfil the purposes for which we collected it, unless the law permits or requires that we retain it for longer.

### **Information Security**

We apply appropriate administrative, technical and organizational safeguards to protect your personal data under our control from unauthorized access, collection, use, disclosure, copying, alteration or making available. We also take the necessary steps to ensure that each provider we involve in processing your personal data on our behalf takes technical and organizational measures to protect such personal information.

# **Transferring data Internationally**

Currently we do not transfer your personal information outside the Republic of Croatia.

### **Updates to this Privacy Notice**

We may update this Privacy Notice from time to time in response to changing legal, technical or business developments. When we update our Privacy Notice, we shall take appropriate measures to inform you, consistent with the significance of the changes we make. We shall obtain your consent to any material Privacy Notice changes if and where this is required by applicable data protection laws.

You can see when this Privacy Notice was last updated by checking the "last updated" date displayed at the top of this document.

# **Your Data Protection Rights**

You have the following data protection rights:

If you wish to access, correct, update or request deletion of your personal data, or to object to processing the personal data, ask us to restrict processing of your personal data or request portability of it, you can do so at any time by contact details on the bottom of this page.

If we have collected and processed your personal data with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.



We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

If you have any question, concerns or complaints about this Privacy Notice or our handling of your personal data, you can reach us via the following contact details:

- by e-mail at: info@antea.hr
- by telephone at the phone number +385 (0)91 225 4585
- by post at the address: Antea d.o.o. Ivana Žorža 54, 51000 Rijeka
- personal contact: Danijel Mataija, manager

If you are unsatisfied with the response, you have the right to complain about our collection and use of your personal data to Croatian Personal Data Protection Agency at the address: Martićeva ulica 14, HR - 10 000 Zagreb, Tel. 00385 (0)1 4609-000, Fax. 00385 (0)1 4609-099 e-mail: azop@azop.hr.